

Probing automation in Canada's immigration processes

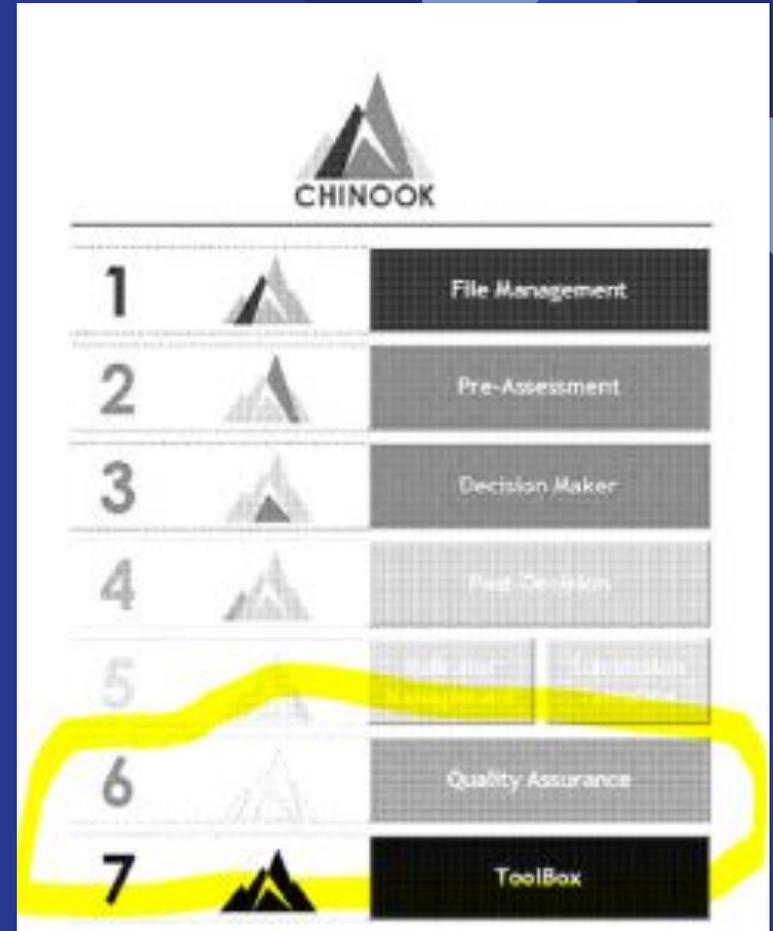
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Catching Chinook

- In-house Microsoft Excel-based tool for temporary resident (TRVs) application processing
- Used in 32 processing offices abroad + CPC Ottawa
 - CPC-Ottawa (15,828)
 - Mexico (3,824)
 - Paris (3,226)
 - Ankara (2,327)
 - Nairobi (2,267)
- Average 11 minutes!



Is it AI?

Automated decision support system: includes any information technology designed to directly support a human decision maker on an administrative decision (for example, by providing a recommendation), and/or designed to amke an administrative decision in lieu of a human decision maker. This includes systems like eTA or visitor record and study permit extension automation in GCMS.

Reality:

- *Reversed decision making process*
- *Refusal mechanism for applicants in high volume Global South countries*
- DEFINITELY AI

Federal Court decisions

- Ocran v. MCI (Canada) 2022 FC 175
 - Template language fall short of required administrative law standards
 - Non responsive or reflective to the applicant's submission
 - Dismissed judicial review
- Haghshenas v. Canada (MCI) 2023 FC 464
 - Upholds the reasonableness and fairness of utilizing Chinook and AI.

Thank you!

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_____ * AI generated image!